

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hi, Stephanie. Um, hi, I was just calling, I just wanted to, uh, see if my account was activi- active or if we could get it, uh, going? Yes, sir. Give me one second. Um, what staffing agency do you work for? Uh, I work for ADM. Okay, give me one second. And then what's your first and last name? Samuel, S-A-M-U-E-L, then Johnson. Give me one second. Is that the name of the staffing agency that you applied with? Um, yeah, it s- or it might've been just Sam Johnson. No, I mean the name of the staffing agency that you applied with? Oh, uh, uh, like my company who I work for? Yes. Yeah, ADM. So it's called Archer Daniel Manufacturer, I'm pretty sure. I think ADM's just the short, or, you know, the whatever for it, abbreviation. Sorry. Okay. It's okay, just give me one second. Let me locate you. Okay, sir. So I'm...

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hi, Stephanie. Um, hi, I was just calling, I just wanted to, uh, see if my account was activi- active or if we could get it, uh, going?

Speaker speaker_0: Yes, sir. Give me one second. Um, what staffing agency do you work for?

Speaker speaker_1: Uh, I work for ADM.

Speaker speaker_0: Okay, give me one second. And then what's your first and last name?

Speaker speaker_1: Samuel, S-A-M-U-E-L, then Johnson.

Speaker speaker_0: Give me one second. Is that the name of the staffing agency that you applied with?

Speaker speaker_1: Um, yeah, it s- or it might've been just Sam Johnson.

Speaker speaker_0: No, I mean the name of the staffing agency that you applied with?

Speaker speaker_1: Oh, uh, uh, like my company who I work for?

Speaker speaker_0: Yes.

Speaker speaker_1: Yeah, ADM. So it's called Archer Daniel Manufacturer, I'm pretty sure. I think ADM's just the short, or, you know, the whatever for it, abbreviation. Sorry.

Speaker speaker_0: Okay. It's okay, just give me one second. Let me locate you. Okay, sir. So I'm...