

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey. Good afternoon. I'm calling from BenefitNet card on behalf of BGSS. I'm looking to speak with Mr. Christopher Jordan. This is him. Um, we're currently processing enrollment forms for BGS, and you currently selected to be enrolled into a plan, but you also declined coverage. So I was calling to verify if you indeed want to enroll into any healthcare benefits through BGSS, or if you wanted to decline the coverage. Can I get some time to think about it, please? Oh, I'm sorry. Can you repeat that? It sounds like you're, like, far from the phone. Can I get some time to just, you know, think about it? Like... Yes, sir. So you have 30 days from the day that you receive your first check to be eligible to enroll. Um, if you want, for now, I can decline the coverage, and if you do decide to enroll you can give us a call back. Just keep in mind that you have 30 days from the day that you receive your first check to be eligible to enroll into any healthcare benefits program. Yes, ma'am. Okay. Um, and then this will be the number that you would call. Thanks, you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey. Good afternoon. I'm calling from BenefitNet card on behalf of BGSS. I'm looking to speak with Mr. Christopher Jordan.

Speaker speaker_2: This is him.

Speaker speaker_1: Um, we're currently processing enrollment forms for BGS, and you currently selected to be enrolled into a plan, but you also declined coverage. So I was calling to verify if you indeed want to enroll into any healthcare benefits through BGSS, or if you wanted to decline the coverage.

Speaker speaker_2: Can I get some time to think about it, please?

Speaker speaker_1: Oh, I'm sorry. Can you repeat that? It sounds like you're, like, far from the phone.

Speaker speaker_2: Can I get some time to just, you know, think about it? Like...

Speaker speaker_1: Yes, sir. So you have 30 days from the day that you receive your first check to be eligible to enroll. Um, if you want, for now, I can decline the coverage, and if you do decide to enroll you can give us a call back. Just keep in mind that you have 30 days from

the day that you receive your first check to be eligible to enroll into any healthcare benefits program.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. Um, and then this will be the number that you would call.

Speaker speaker_2: Thanks, you.