## Transcript: Estefania Acevedo-6673437181919232-4611264939081728

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded while you're trying to reach us. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefit Center Card on behalf of the Hamilton Records Group. We're currently processing enrollment forms and you selected two plans that can't be combined, so at the moment, you will be enrolled in the lowest level of coverage. If you do wish to make any changes to your coverage, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. You do have 30 days from the day that you receive your first check to make any changes, but at the moment, you will be enrolled in the lowest level of coverage. Thank you. Have a nice day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded while you're trying to reach us. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefit Center Card on behalf of the Hamilton Records Group. We're currently processing enrollment forms and you selected two plans that can't be combined, so at the moment, you will be enrolled in the lowest level of coverage. If you do wish to make any changes to your coverage, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. You do have 30 days from the day that you receive your first check to make any changes, but at the moment, you will be enrolled in the lowest level of coverage. Thank you. Have a nice day.