

Transcript: Estefania

Acevedo-6670130103894016-5819679401754624

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of TRC. We're currently processing an enrollment form that you filled out on April the 9th, um, for some healthcare, healthcare benefits that the staffing agency offers. You selected to be enrolled into the Life Plan for employee plus child. However, you didn't add any of the child's information. So due to this, at this time we will change coverage to employee only. Um, so you will be enrolled into the MEC Enhanced for employee only, Dental for employee only, Short-Term Disability for employee only, Life for employee only, Vision for employee only, Critical Illness for employee only, Group Accident for employee only, Behavioral Health for employee only, ID Social Plus for employee only, Free Ops for employee only, and Virtual Primary Care. Um, so if you do wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be changed to employee only. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern time. Um, at this time, coverage, like I said, will be changed to employee only, being a weekly deduction from your paycheck of \$75.17. If you have any questions, you're welcome to contact us. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of TRC. We're currently processing an enrollment form that you filled out on April the 9th, um, for some healthcare, healthcare benefits that the staffing agency offers. You selected to be enrolled into the Life Plan for employee plus child. However, you didn't add any of the child's information. So due to this, at this time we will change coverage to employee only. Um, so you will be enrolled into the MEC Enhanced for employee only, Dental for employee only, Short-Term Disability for employee only, Life for employee only, Vision for employee only, Critical Illness for employee only, Group Accident for employee only, Behavioral Health for

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