

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, you've reached Judy, and I'm sorry I missed your call. Please leave your e- name, number, and contact information. Your call is extremely important to me, and I will return it as soon as possible. Thanks, and make it a great day. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 19th of this year. You selected to be enrolled into one of the plans, but you also selected to decline coverage. So due to this, coverage will be declined at this moment. If you do wish to enroll, then you do get the 30 days from the day that you receive your first check to contact us and do so. After those 30 days, you would have to do it within company open enrollment. But for now, coverage will be declined. Again, if you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be declined. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time. Our phone number is 800-497-4856. Most likely, when you call in, if you do wish to enroll, a eligibility review would have to be done. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, you've reached Judy, and I'm sorry I missed your call. Please leave your e- name, number, and contact information. Your call is extremely important to me, and I will return it as soon as possible. Thanks, and make it a great day.

Speaker speaker_0: At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits Center Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 19th of this year. You selected to be enrolled into one of the plans, but you also selected to decline coverage. So due to this, coverage will be declined at this moment. If you do wish to enroll, then you do get the 30 days from the day that you receive your first check to contact us and do so. After those 30 days, you would have to do it within company open enrollment. But for now, coverage will be declined. Again, if you do wish to enroll, you have 30 days from the day

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