

Transcript: Estefania

Acevedo-6647050109763584-4792465246175232

Full Transcript

... has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. Charlie. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To send a fax, press four now. To leave a callback number, press five. Hey. Good afternoon. I'm calling from Benefits and a Card on behalf of Resource Company. I'm currently c- looking to speak with Miss Karen. We spoke not too long ago about me verifying if you're eligible for the MVP plan 'cause I know you were looking between the MVP and the VIP. Um, but just in case you are eligible, I went ahead and sent that email to ask if you would be eligible for the MVP. Um, so they did get back to me, the main office, and it looks like you are eligible to enroll into the MVP if you wish to enroll. Um, if you do, you have till the 31st to enroll, and the MVP is effective February 1st. Um, so just in case you are looking into enrolling into that plan, you are eligible. Um, I was just calling to let you know just in case you did want to enroll into the MVP. But if you do look into enrolling into the VIP, then you could do that as well. But you are eligible, and if you do want to enroll, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Charlie.

Speaker speaker_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To send a fax, press four now. To leave a callback number, press five.

Speaker speaker_1: Hey. Good afternoon. I'm calling from Benefits and a Card on behalf of Resource Company. I'm currently c- looking to speak with Miss Karen. We spoke not too long ago about me verifying if you're eligible for the MVP plan 'cause I know you were looking between the MVP and the VIP. Um, but just in case you are eligible, I went ahead and sent that email to ask if you would be eligible for the MVP. Um, so they did get back to me, the main office, and it looks like you are eligible to enroll into the MVP if you wish to enroll. Um, if you do, you have till the 31st to enroll, and the MVP is effective February 1st. Um, so just in case you are looking into enrolling into that plan, you are eligible. Um, I was just calling to let you know just in case you did want to enroll into the MVP. But if you do look into enrolling into

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