

Transcript: Estefania

Acevedo-6630015911641088-4585024611729408

Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Uh, yes, I was wanting to make a payment. Okay. What staffing agency do you work for? Um, I was working for MAU. And then what are the last four of your Social? 6093. For security purposes, can you verify your address and date of birth? 757 Kingswood Bo- Valley Drive, Moore, South Carolina. It's, uh, my... And my birthday's 11/01/62. Mm-hmm. Is 864-597-9631 your phone number? Yes. And I have DKelly2123@bellsoft.net. Is that up to date? Yes, it is. Okay. And then are you gonna pay this week's? Yeah. Okay. Um, were you wanting to pay the 61.08? Yes. Okay, thank you. And then is it gonna be the same c- um, name- Yes. ... for the card? And then what about the address? Is it the same? Be the same, yes. Okay. Give me one second. All right. Is it 29369 for the, um, zip code? Yes, it is. Yes, it is. Okay, and then I'm ready for your card account number. Okay. It's a Visa card. It's, um, 4737 0330 4055 9844. And then the security code? 689. And then the expiration date? 11/27. And then the email receipt, is it still DKelly2123@bellsoft.net? Yes, it is. Okay. Do you allow me to make the charge of \$61.08 for this week, up until- Yes. ... the 16th? Okay. All right. Yeah. Give me one... All right. It has gone through. Did you have any questions regarding- Mm. Do you- ... the nature? ... have a confirmation number? Yes. I can go ahead and give you that. And then you should be getting it also within your email, but let me give you that. So I have a confirmation number of 08 60 22, so 086022. 086022. Correct, mm-hmm. Okay. And that's Stephanie, right? Yeah. Yes, sir. Okay. All right, appreciate that. All right. Well, I hope you have a great day. Thank you for your time. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Uh, yes, I was wanting to make a payment.

Speaker speaker_0: Okay. What staffing agency do you work for?

Speaker speaker_1: Um, I was working for MAU.

Speaker speaker_0: And then what are the last four of your Social?

Speaker speaker_1: 6093.

Speaker speaker_0: For security purposes, can you verify your address and date of birth?

Speaker speaker_1: 757 Kingswood Bo- Valley Drive, Moore, South Carolina. It's, uh, my... And my birthday's 11/01/62.

Speaker speaker_0: Mm-hmm. Is 864-597-9631 your phone number?

Speaker speaker_1: Yes.

Speaker speaker_0: And I have DKelly2123@bellsoft.net. Is that up to date?

Speaker speaker_1: Yes, it is.

Speaker speaker_0: Okay. And then are you gonna pay this week's?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. Um, were you wanting to pay the 61.08?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, thank you. And then is it gonna be the same c- um, name-

Speaker speaker_1: Yes.

Speaker speaker_0: ... for the card? And then what about the address? Is it the same?

Speaker speaker_1: Be the same, yes.

Speaker speaker_0: Okay. Give me one second. All right. Is it 29369 for the, um, zip code?

Speaker speaker_1: Yes, it is. Yes, it is.

Speaker speaker_0: Okay, and then I'm ready for your card account number.

Speaker speaker_1: Okay. It's a Visa card. It's, um, 4737 0330 4055 9844.

Speaker speaker_0: And then the security code?

Speaker speaker_1: 689.

Speaker speaker_0: And then the expiration date?

Speaker speaker_1: 11/27.

Speaker speaker_0: And then the email receipt, is it still DKelly2123@bellsoft.net?

Speaker speaker_1: Yes, it is.

Speaker speaker_0: Okay. Do you allow me to make the charge of \$61.08 for this week, up until-

Speaker speaker_1: Yes.

Speaker speaker_0: ... the 16th? Okay. All right.

Speaker speaker_1: Yeah.

Speaker speaker_0: Give me one... All right. It has gone through. Did you have any questions regarding-

Speaker speaker_1: Mm. Do you-

Speaker speaker_0: ... the nature?

Speaker speaker_1: ... have a confirmation number?

Speaker speaker_0: Yes. I can go ahead and give you that. And then you should be getting it also within your email, but let me give you that. So I have a confirmation number of 08 60 22, so 086022.

Speaker speaker_1: 086022.

Speaker speaker_0: Correct, mm-hmm.

Speaker speaker_1: Okay. And that's Stephanie, right? Yeah.

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay. All right, appreciate that.

Speaker speaker_0: All right. Well, I hope you have a great day. Thank you for your time.

Speaker speaker_1: Thank you. Thank you.