

## **Transcript: Estefania**

**Acevedo-6565738817175552-4777568257622016**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling, um, I'm calling from BG- from Benefits Center Card on behalf of BGSF. We're currently processing an enrollment form that you filled out on March 27th for the staffing agency you selected to be enrolled into one of the healthcare benefits, but you also selected not to participate. Um, so I was actually calling to see-

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling, um, I'm calling from BG- from Benefits Center Card on behalf of BGSF. We're currently processing an enrollment form that you filled out on March 27th for the staffing agency you selected to be enrolled into one of the healthcare benefits, but you also selected not to participate. Um, so I was actually calling to see-