

Transcript: Estefania

Acevedo-6549698455977984-5153196819005440

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, Anita. I'm calling from Benefits in a Card on behalf of ATC Healthcare. Um, you called to get your card sent to you. I sent you your old one. I actually sent you your new one that actually has the correct carrier, which is going to say MetLife. Um, so I was just calling to let you know that you should be getting a second email from info@benefitsinacard that has your updated, um, card with the correct carrier, which again, is MetLife. And it's going to say on the card that I sent you. Um, I went ahead also and requested the new physical one to come to your address since you do have that old one. I just wanted to give you a call to let you know. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, Anita. I'm calling from Benefits in a Card on behalf of ATC Healthcare. Um, you called to get your card sent to you. I sent you your old one. I actually sent you your new one that actually has the correct carrier, which is going to say MetLife. Um, so I was just calling to let you know that you should be getting a second email from info@benefitsinacard that has your updated, um, card with the correct carrier, which again, is MetLife. And it's going to say on the card that I sent you. Um, I went ahead also and requested the new physical one to come to your address since you do have that old one. I just wanted to give you a call to let you know. Thank you. Have a nice day.