## Transcript: Estefania Acevedo-6531340203507712-5730895738486784

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits Card on behalf of Tara Services. Yes. This is Patrick speaking. Um, I was just calling you back. I would just wanted to verify with you, you did want to cancel everything, right? Everything. Okay. I dr- I was just making sure. I went ahead and emailed that to my supervisor, so that has been done, okay? Um, I'm pretty sure they should be reaching you probably by tomorrow. Okay. Wonderful. All right. Thank you very much. You're welcome. I hope you have a great day. Okay. You too. Thanks. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits Card on behalf of Tara Services.

Speaker speaker 2: Yes. This is Patrick speaking.

Speaker speaker\_1: Um, I was just calling you back. I would just wanted to verify with you, you did want to cancel everything, right?

Speaker speaker\_2: Everything.

Speaker speaker\_1: Okay. I dr- I was just making sure. I went ahead and emailed that to my supervisor, so that has been done, okay? Um, I'm pretty sure they should be reaching you probably by tomorrow.

Speaker speaker\_2: Okay. Wonderful.

Speaker speaker\_1: All right.

Speaker speaker\_2: Thank you very much.

Speaker speaker\_1: You're welcome. I hope you have a great day.

Speaker speaker\_2: Okay. You too. Thanks.

Speaker speaker\_1: Thank you.