

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. . Hi, guys. Um, . Yes, I am. Um, . Yeah. So, I was just calling to, uh, simply say if you still wish to enroll in the plans that you chose or if you would like to decline the coverage. Um, I don't know if it was an accident selecting the plans. So, that's why I was- But you selected everything. I wanted to put no, no benefits, because I don't- Oh, okay. Okay, it's fine. But you still selected, like, you know, like... Okay. Well, I can decline for you so they don't enroll you if it's not interesting to you. No, yeah, but how did I do it on my phone? Oh, okay. So, you wanted to decline? Yeah. Okay, it's fine. Well, have a good day. Uh, I got a question. Yes? I don't know if you can help me, because I've been called from there, because... Um, I don't know if you work for their agency? Ah, okay. So, the others are only the administrators of the benefits for the different agencies. Oh, okay. We don't work, um, on those, on those agencies. Okay. You would have to indicate yourself with them. How, what was it called? Um, what's it called? Um, Hospitality Staff- Hospitality. Staffing Solutions. Or- Okay. They put HSS. Okay, thank you. Yeah, okay. Have your- Have your day. Good day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: .

Speaker speaker_2: Hi, guys.

Speaker speaker_1: Um, .

Speaker speaker_2: Yes, I am.

Speaker speaker_1: Um, .

Speaker speaker_2: Yeah.

Speaker speaker_1: So, I was just calling to, uh, simply say if you still wish to enroll in the plans that you chose or if you would like to decline the coverage. Um, I don't know if it was an accident selecting the plans. So, that's why I was-

Speaker speaker_2: But you selected everything. I wanted to put no, no benefits, because I don't-

Speaker speaker_1: Oh, okay. Okay, it's fine.

Speaker speaker_2: But you still selected, like, you know, like...

Speaker speaker_1: Okay. Well, I can decline for you so they don't enroll you if it's not interesting to you.

Speaker speaker_2: No, yeah, but how did I do it on my phone?

Speaker speaker_1: Oh, okay. So, you wanted to decline?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay, it's fine. Well, have a good day.

Speaker speaker_2: Uh, I got a question.

Speaker speaker_1: Yes?

Speaker speaker_2: I don't know if you can help me, because I've been called from there, because... Um, I don't know if you work for their agency?

Speaker speaker_1: Ah, okay. So, the others are only the administrators of the benefits for the different agencies.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: We don't work, um, on those, on those agencies.

Speaker speaker_2: Okay.

Speaker speaker_1: You would have to indicate yourself with them.

Speaker speaker_2: How, what was it called? Um, what's it called?

Speaker speaker_1: Um, Hospitality Staff-

Speaker speaker_2: Hospitality.

Speaker speaker_1: Staffing Solutions. Or-

Speaker speaker_2: Okay.

Speaker speaker_1: They put HSS.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Yeah, okay. Have your-

Speaker speaker_2: Have your day.

Speaker speaker_1: Good day.

Speaker speaker_2: You too.