

Transcript: Estefania

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Full Transcript

You call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you are trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. I'm calling from Benefits and a Card on behalf of American Staff Corp INC. Um, I'm looking to speak with Jacqueline. You called earlier wanting to cancel your NEC Pella RX plan. Um, we went ahead and canceled it. However, I just realized it never canceled for j- just for the fact that you're Section 125. So, I was calling you back to notify you that I'm not gonna be able to cancel your, um, coverage at this moment, due to the fact that I-R-S... Um, Section 125 is the IRS regulation that allows insurance deductions pre-tax. As member enrolled, they are required to stay enrolled with the employer. You can only make changes and drop the plan if you're within your first 30 days of receiving your first check, or when your company's in their company open enrollment period, which I did verify to see when American Staff Corp's company o- open enrollment period is. And it looks like it's around the month of June up until August. Um, so you're welcome to give us a call next June, um, to drop that plan. But unfortunately, since it's under that IRS regulation, I will not be able to cancel it. Um, I will send you an email informing you as well, just in case you don't listen to this message. Thank you.

Conversation Format

Speaker speaker_0: You call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Your call has been forwarded to voicemail. The person you are trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. I'm calling from Benefits and a Card on behalf of American Staff Corp INC. Um, I'm looking to speak with Jacqueline. You called earlier wanting to cancel your NEC Pella RX plan. Um, we went ahead and canceled it. However, I just realized it never canceled for j- just for the fact that you're Section 125. So, I was calling you back to notify you that I'm not gonna be able to cancel your, um, coverage at this moment, due to the fact that I-R-S... Um, Section 125 is the IRS regulation that allows insurance deductions pre-tax. As member enrolled, they are required to stay enrolled with the employer. You can only make changes and drop the plan if you're within your first 30 days of receiving your first check, or when your company's in their company open enrollment period, which I did verify to see when American Staff Corp's company o- open enrollment period is. And it looks like it's around the month of June up until August. Um, so you're welcome to give us a call

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