

## **Transcript: Estefania**

**Acevedo-6390908224454656-5198379818860544**

### **Full Transcript**

Your call may be- Hello. ... monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits and Accard on behalf of BGS. I'm currently looking to speak with Mr. Samir. Sorry? Hey. Good afternoon. I'm calling from Benefits and Accard. Um, we're currently calling on behalf of BGS. Um, I believe I'm looking to speak with Zamari Marquise. Um, I know who BGS is. That's not me. Oh, it's not? So- Okay. I would just disregard this message, then. Well, I... Okay. Uh, you might call me later. We'll see. Okay. Uh- Um- Because if you're not, is it Z-a-m-a-r-i? No. My name is nothing like that. My name's Quinn. No? Oh, gotcha. Okay. I'm sorry. No, it's fine. Have a nice day. You, too.

### **Conversation Format**

Speaker speaker\_0: Your call may be-

Speaker speaker\_1: Hello.

Speaker speaker\_0: ... monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits and Accard on behalf of BGS. I'm currently looking to speak with Mr. Samir.

Speaker speaker\_2: Sorry?

Speaker speaker\_1: Hey. Good afternoon. I'm calling from Benefits and Accard. Um, we're currently calling on behalf of BGS. Um, I believe I'm looking to speak with Zamari Marquise.

Speaker speaker\_2: Um, I know who BGS is. That's not me.

Speaker speaker\_1: Oh, it's not?

Speaker speaker\_2: So-

Speaker speaker\_1: Okay. I would just disregard this message, then.

Speaker speaker\_2: Well, I... Okay. Uh, you might call me later. We'll see.

Speaker speaker\_1: Okay. Uh-

Speaker speaker\_2: Um-

Speaker speaker\_1: Because if you're not, is it Z-a-m-a-r-i?

Speaker speaker\_2: No. My name is nothing like that. My name's Quinn.

Speaker speaker\_1: No? Oh, gotcha. Okay. I'm sorry.

Speaker speaker\_2: No, it's fine.

Speaker speaker\_1: Have a nice day.

Speaker speaker\_2: You, too.