## Transcript: Estefania Acevedo-6383223832887296-5492516335173632

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. I'm calling from Benefits CenterCard on behalf of MAU. We're currently processing the enrollment forms for the healthcare benefits provided by the staffing agency. And you've let-- selected to be enrolled into all the healthcare benefits, but some of them cannot be combined. So at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy MEC, the EnsurePlus Basic, Dental Short Term, Life, Vision, Critical Illness, Group Accident, Behavioral Health, and ID Social Plus. These are gonna have their weekly deductions. If you wish to make any changes, you have 30 days from the day that you receive your first check to do so. We're open Monday through Friday from 8:00 AM up until 8:00 PM Eastern Time. Again, at the moment, you will be enrolled in the lowest level of coverage. Our phone number is 800-497-4856. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon. I'm calling from Benefits CenterCard on behalf of MAU. We're currently processing the enrollment forms for the healthcare benefits provided by the staffing agency. And you've let-- selected to be enrolled into all the healthcare benefits, but some of them cannot be combined. So at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy MEC, the EnsurePlus Basic, Dental Short Term, Life, Vision, Critical Illness, Group Accident, Behavioral Health, and ID Social Plus. These are gonna have their weekly deductions. If you wish to make any changes, you have 30 days from the day that you receive your first check to do so. We're open Monday through Friday from 8:00 AM up until 8:00 PM Eastern Time. Again, at the moment, you will be enrolled in the lowest level of coverage. Our phone number is 800-497-4856. Thank you.