

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 725-7779. Hey, good afternoon. I'm calling from Benefits and a Card on behalf of BGSS. We're currently processing enrollment forms for your staffing agency, and you selected not to participate in the healthcare benefits, but you also did select one of the plans. So we were just calling to see if you indeed wanted to enroll or if you wanted to decline coverage. Since no answer has been made at the moment, we will decline coverage for the selected plan. Like I said, you did select not to participate, but you also selected a plan. So we were wondering if that was a accident. If you do wish to enroll, you have 30 days from the day that you receive your first check to do so, and most likely a eligibility review will have to be done. But at the moment, we will decline coverage. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 725-7779.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of BGSS. We're currently processing enrollment forms for your staffing agency, and you selected not to participate in the healthcare benefits, but you also did select one of the plans. So we were just calling to see if you indeed wanted to enroll or if you wanted to decline coverage. Since no answer has been made at the moment, we will decline coverage for the selected plan. Like I said, you did select not to participate, but you also selected a plan. So we were wondering if that was a accident. If you do wish to enroll, you have 30 days from the day that you receive your first check to do so, and most likely a eligibility review will have to be done. But at the moment, we will decline coverage. Thank you. Have a nice day.