## Transcript: Estefania Acevedo-6330546464276480-6380087234314240

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available at the tone. Please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Creative Circle. We currently spoke yesterday regarding... we wanted your information regarding your, um, insurance plan, dental, and vision plan. I was just calling to let you know that you're welcome to contact us back because we got a hold of your policy numbers already. Um, I will be checking throughout the week to see if those cards are available. Probably by Thursday they will. Um, but I will be checking them all as well and if they are, I'll send them to your email, but if you could please give us a call if you do need your policy numbers 'cause we do have a hold of them. Um, I just wanted to give you a call to let you know. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Our phone number is 800-497-4856. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available at the tone. Please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Creative Circle. We currently spoke yesterday regarding... we wanted your information regarding your, um, insurance plan, dental, and vision plan. I was just calling to let you know that you're welcome to contact us back because we got a hold of your policy numbers already. Um, I will be checking throughout the week to see if those cards are available. Probably by Thursday they will. Um, but I will be checking them all as well and if they are, I'll send them to your email, but if you could please give us a call if you do need your policy numbers 'cause we do have a hold of them. Um, I just wanted to give you a call to let you know. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Our phone number is 800-497-4856. Thank you.