

Transcript: Estefania

Acevedo-6326332061859840-5780054500392960

Full Transcript

Your call may be monitored or recorded- Hello? ... for quality assurance purposes. Good afternoon. I'm calling from benefits and a card on behalf of Morales, um, Staffing Agency. We were on the phone earlier because we were trying to get your dental, vision, VIP+ cards sent to you. Um, it looks like the call disconnected. I went ahead and sent you those cards to your email file, as well as I went ahead and sent that request for your VIP+ and dental card to be mailed out to that new address. Um, I also sent you your steps to register for your free RF and behavior health. Um, I was just calling to let you know that I already did that. It should be coming from an email that says info@benefitsandacard.com. If you don't see it for some reason, I would check your spam and junk file, and you're always welcome to give us a callback. We're open from 8:00 AM 8:00 PM Eastern Time. Thank you. Yep.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded-

Speaker speaker_1: Hello?

Speaker speaker_0: ... for quality assurance purposes. Good afternoon. I'm calling from benefits and a card on behalf of Morales, um, Staffing Agency. We were on the phone earlier because we were trying to get your dental, vision, VIP+ cards sent to you. Um, it looks like the call disconnected. I went ahead and sent you those cards to your email file, as well as I went ahead and sent that request for your VIP+ and dental card to be mailed out to that new address. Um, I also sent you your steps to register for your free RF and behavior health. Um, I was just calling to let you know that I already did that. It should be coming from an email that says info@benefitsandacard.com. If you don't see it for some reason, I would check your spam and junk file, and you're always welcome to give us a callback. We're open from 8:00 AM 8:00 PM Eastern Time. Thank you.

Speaker speaker_1: Yep.