

## **Transcript: Estefania**

**Acevedo-6249072136732672-4552963681075200**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of DGS. We're currently processing the enrollment form that you filled out on March 27. You selected to be enrolled into one of the healthcare benefits. You also selected not to participate. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. At this time, coverage will be declined. We're open from Monday up until Friday Eastern time, 8:00 AM up until 8:00 PM Monday through Friday. Again, at this time, coverage will be declined. If you do wish to enroll, they give you 30 days from the day that you receive your first check to give us a call and do so, but at this time coverage will be declined.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits Center Card on behalf of DGS. We're currently processing the enrollment form that you filled out on March 27. You selected to be enrolled into one of the healthcare benefits. You also selected not to participate. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. At this time, coverage will be declined. We're open from Monday up until Friday Eastern time, 8:00 AM up until 8:00 PM Monday through Friday. Again, at this time, coverage will be declined. If you do wish to enroll, they give you 30 days from the day that you receive your first check to give us a call and do so, but at this time coverage will be declined.