Transcript: Estefania Acevedo-6237600801669120-5959371612274688

## **Full Transcript**

Your call may be monitored or recorded for quality assurance. Please leave your message for... Hey, good afternoon. I'm calling from Benefits and a Card on behalf of... Hey, good afternoon. I'm calling from Benefits and a Card on behalf of your staff and agency, H&S; and S. I'm looking to speak with Mr. Juan. We're currently processing enrollment forms, and you selected to participate in the Stay Healthy MUC Tele-RS per employee and child for \$21.24. We also selected not to participate, so I was actually calling to see if you wanted to enroll or if you wanted to decline. Since you didn't answer, at this moment, we will decline coverage. If you do wish to add this plan, you have 30 days from the day that you receive your first check to give us a call and enroll into the healthcare benefits. But for now, you will be declined. We're open from 8:00 AM up until 8:00 PM Eastern Time. Our phone number is 800-497-4856. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Please leave your message for...

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of... Hey, good afternoon. I'm calling from Benefits and a Card on behalf of your staff and agency, H&S; and S. I'm looking to speak with Mr. Juan. We're currently processing enrollment forms, and you selected to participate in the Stay Healthy MUC Tele-RS per employee and child for \$21.24. We also selected not to participate, so I was actually calling to see if you wanted to enroll or if you wanted to decline. Since you didn't answer, at this moment, we will decline coverage. If you do wish to add this plan, you have 30 days from the day that you receive your first check to give us a call and enroll into the healthcare benefits. But for now, you will be declined. We're open from 8:00 AM up until 8:00 PM Eastern Time. Our phone number is 800-497-4856. Thank you.