

Transcript: Estefania

Acevedo-6060593095688192-5380520088748032

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits on a Card on behalf of BGSS. I'm looking to speak with Mr. DeVaughn Vaughn. Um, sorry, you have the wrong number. Um, it's not Mr. Alderman? No. No, that's not it. Oh, okay. I'm sorry. It's okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits on a Card on behalf of BGSS. I'm looking to speak with Mr. DeVaughn Vaughn.

Speaker speaker_2: Um, sorry, you have the wrong number.

Speaker speaker_1: Um, it's not Mr. Alderman?

Speaker speaker_2: No. No, that's not it.

Speaker speaker_1: Oh, okay. I'm sorry.

Speaker speaker_2: It's okay.