

Transcript: Estefania

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Full Transcript

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Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hospitality Staffing Solutions. Um, we're currently processing your enrollment forms, and you selected to enroll into one of the healthcare benefits being the VIP Standard, but you also selected to decline coverage. So I was actually calling to see if you wanted to decline c- coverage or if you did-