

Transcript: Estefania

Acevedo-6042693442650112-5366553921110016

Full Transcript

Forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up . Hey, good afternoon. I'm calling from Benefits in a Card on behalf of MAU. We're currently processing an enrollment form that you filled out on March 18, 2025 for healthcare benefits that the staffing agency offers. You selected to be enrolled into the Stay Healthy MUC, Dental, Life, Critical Illness, Group Accident, and ID Social Plus all under Family. However, you didn't add your spouse' information as well as your child's. So, at this moment, coverage will be changed to employee only. I do have to let you know that your dental plan as well as your MUC plan are under a IRS regulation called Section 125, which allows you to pay these plans with pre-tax dollars. However, if you do want to make any changes, you 30 days from the day that you receive your first check to do so. Um, at this time... coverage would be selected for employee only. If you do wish to make any changes, you have 30 days from the day that you receive your first check to do so. We're open from 8:00 AM up until 5:00 PM Monday through Friday. Our phone number is 800-497-4856, and they do only give you 30 days from the day that you receive your first check to make any of these changes or selections. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Forwarded to voice mail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up .

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of MAU. We're currently processing an enrollment form that you filled out on March 18, 2025 for healthcare benefits that the staffing agency offers. You selected to be enrolled into the Stay Healthy MUC, Dental, Life, Critical Illness, Group Accident, and ID Social Plus all under Family. However, you didn't add your spouse' information as well as your child's. So, at this moment, coverage will be changed to employee only. I do have to let you know that your dental plan as well as your MUC plan are under a IRS regulation called Section 125, which allows you to pay these plans with pre-tax dollars. However, if you do want to make any changes, you 30 days from the day that you receive your first check to do so. Um, at this

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