

Transcript: Estefania

Acevedo-5984735884132352-5744662634741760

Full Transcript

Thank you for calling Benefits in a Cart. My name is Stephanie. How can I assist you? Hi, I'm calling to opt out of, uh, insurance benefits. Okay, what staffing agency? Uh, Surge. And then what are the last four of your social? 0200. And your first and last name, please? Olivia Harger. That's H-A-R-G-E-R. Okay. For security purposes, can you verify your address and date of birth? 679 West Tosa Road, Sidney, Ohio, and, um, May 22nd, 2003. Okay. And then I have, um, om.harger22@gmail.com. Is that up to date? Yes. Okay. And then due to the fact that the call's been recorded, you stated that you wanted to opt out from the auto-enrollment. Is that correct? Yes. Okay. I went ahead and proceeded with your declination. You've been opted out. Do you have any other questions? Uh, no, that's it. Thank you. All right. Have, have a nice day. You too. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Cart. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hi, I'm calling to opt out of, uh, insurance benefits.

Speaker speaker_0: Okay, what staffing agency?

Speaker speaker_1: Uh, Surge.

Speaker speaker_0: And then what are the last four of your social?

Speaker speaker_1: 0200.

Speaker speaker_0: And your first and last name, please?

Speaker speaker_1: Olivia Harger. That's H-A-R-G-E-R.

Speaker speaker_0: Okay. For security purposes, can you verify your address and date of birth?

Speaker speaker_1: 679 West Tosa Road, Sidney, Ohio, and, um, May 22nd, 2003.

Speaker speaker_0: Okay. And then I have, um, om.harger22@gmail.com. Is that up to date?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And then due to the fact that the call's been recorded, you stated that you wanted to opt out from the auto-enrollment. Is that correct?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. I went ahead and proceeded with your declination. You've been opted out. Do you have any other questions?

Speaker speaker_1: Uh, no, that's it. Thank you.

Speaker speaker_0: All right. Have, have a nice day.

Speaker speaker_1: You too. Bye.