

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hey, Stephanie. I'm looking for Holly Childress. I'm sorry? I'm looking for Holly Childress. Um, there's no Holly Childress here. Is this Crown? No, sir. So we're Benefits in a Card. We're the healthcare administrators for staff and agencies. This is not Crown. Mm-hmm. Do you have any information with Crown? No, sir. Mm-hmm.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hey, Stephanie. I'm looking for Holly Childress.

Speaker speaker_0: I'm sorry?

Speaker speaker_1: I'm looking for Holly Childress.

Speaker speaker_0: Um, there's no Holly Childress here.

Speaker speaker_1: Is this Crown?

Speaker speaker_0: No, sir. So we're Benefits in a Card. We're the healthcare administrators for staff and agencies. This is not Crown.

Speaker speaker_1: Mm-hmm. Do you have any information with Crown?

Speaker speaker_0: No, sir.

Speaker speaker_1: Mm-hmm.