

Transcript: Estefania

Acevedo-5953370977386496-5041487982280704

Full Transcript

... forwarded to an automated voice message system. Your call may be monitored or recorded while you are in the process. 302-509-7953 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits in a Card. Uh, I'm currently processing an enrollment form that you filled out on March 28th. You selected to be enrolled into some plans, but you also selected, um, to enroll into other plans for just employee only, as well as some of them with dependents. But you forgot to add the dependents' information, so for now you will be enrolled into these selected plans for employee only, which are virtual primary care, dental, short-term disability, term life, vision, critical illness, group accident, your preventative behavior health, and ID experts for a weekly deduction of \$40. If you do wish to make any changes, you do have 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be changed to employee only. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday. And I do give you 30 days from the time you receive your first check to make these changes. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... forwarded to an automated voice message system. Your call may be monitored or recorded while you are in the process. 302-509-7953 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card. Uh, I'm currently processing an enrollment form that you filled out on March 28th. You selected to be enrolled into some plans, but you also selected, um, to enroll into other plans for just employee only, as well as some of them with dependents. But you forgot to add the dependents' information, so for now you will be enrolled into these selected plans for employee only, which are virtual primary care, dental, short-term disability, term life, vision, critical illness, group accident, your preventative behavior health, and ID experts for a weekly deduction of \$40. If you do wish to make any changes, you do have 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be changed to employee only. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday. And I do give you 30 days from the time you receive your first check to make these changes. Thank you. Have a nice day.