

Transcript: Estefania

Acevedo-5947988832632832-6217644587827200

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hello, Stephanie. Uh, this is Lamar Robinson. Um, um, I was due in 3010, uh, agency trade. And, um, I was calling to opt out of the insurance that they had pushed through. Okay. Yeah, I can help you. What are the last four of your Social? 5039. And then you said Robinson? Yes. For security purposes, could you please verify your address as well as your date of birth? Uh, my address is 618 Elmwood Avenue. Um, the ZIP code is 60433. My date of birth is, um, 6/15/1989. Okay. Thank you. And then what was that, um, state and city? Joliet, Illinois. Okay. Thank you. And then is this your current phone number, the 262-957-0318? Yes. And I have Rlamar507@gmail.com. Is that right? Yes. That's correct. Okay. Thank you. All right. And then due to the fact that this call is being recorded, you stated that you wanted to opt out from the enrollment. Is that correct? Yes. That's correct. Okay. I went ahead and proceeded with your declination. So you have been opted out. Um, did you have any more questions for me? Um, not really. No. Okay. Well, I hope you have a great day today. Thank you for your time. All right. Thank you. Bye-bye. Bye. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hello, Stephanie. Uh, this is Lamar Robinson. Um, um, I was due in 3010, uh, agency trade. And, um, I was calling to opt out of the insurance that they had pushed through.

Speaker speaker_0: Okay. Yeah, I can help you. What are the last four of your Social?

Speaker speaker_1: 5039.

Speaker speaker_0: And then you said Robinson?

Speaker speaker_1: Yes.

Speaker speaker_0: For security purposes, could you please verify your address as well as your date of birth?

Speaker speaker_1: Uh, my address is 618 Elmwood Avenue. Um, the ZIP code is 60433. My date of birth is, um, 6/15/1989.

Speaker speaker_0: Okay. Thank you. And then what was that, um, state and city?

Speaker speaker_1: Joliet, Illinois.

Speaker speaker_0: Okay. Thank you. And then is this your current phone number, the 262-957-0318?

Speaker speaker_1: Yes.

Speaker speaker_0: And I have Rlamar507@gmail.com. Is that right?

Speaker speaker_1: Yes. That's correct.

Speaker speaker_0: Okay. Thank you. All right. And then due to the fact that this call is being recorded, you stated that you wanted to opt out from the enrollment. Is that correct?

Speaker speaker_1: Yes. That's correct.

Speaker speaker_0: Okay. I went ahead and proceeded with your declination. So you have been opted out. Um, did you have any more questions for me?

Speaker speaker_1: Um, not really. No.

Speaker speaker_0: Okay. Well, I hope you have a great day today. Thank you for your time.

Speaker speaker_1: All right. Thank you. Bye-bye.

Speaker speaker_0: Bye.

Speaker speaker_1: All right.