Transcript: Estefania Acevedo-5874097021566976-5877441224032256

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for- Hey, good afternoon. I'm calling from Benefits in a Card and... Hey, good afternoon. I'm calling from Benefits in a Card on behalf of MAU. We're currently processing enrollment forms and you selected to enroll into coverage by yourself, but you also select... You also provided your, um, spouse information. So we were actually wondering if you wanted to change your plan from employee to spouse, since you added them as a dependent and a beneficiary. For now, we would only... we will change these plans to employee only. If you wish to make any changes, you have 30 days from the day that you receive your first check to do so. Again, if you do want to add your spouse into these plans, you have 30 days from the day that you receive your first check to do so. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for-

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in a Card and... Hey, good afternoon. I'm calling from Benefits in a Card on behalf of MAU. We're currently processing enrollment forms and you selected to enroll into coverage by yourself, but you also select... You also provided your, um, spouse information. So we were actually wondering if you wanted to change your plan from employee to spouse, since you added them as a dependent and a beneficiary. For now, we would only... we will change these plans to employee only. If you wish to make any changes, you have 30 days from the day that you receive your first check to do so. Again, if you do want to add your spouse into these plans, you have 30 days from the day that you receive your first check to do so. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.