

Transcript: Estefania

Acevedo-5796380101525504-4906964986314752

Full Transcript

Welcome to... Your call may be monitored or recorded for quality assurance.
901-590-1596-8554... Is not available. Please leave your message after the tone. Oh. Could I-
After you have finished your message, just hang up, or to hear more options, please press one. Good afternoon. I'm calling from Benefits in a Card on behalf of BGSS. You currently selected to be enrolled into healthcare benefits through that staffing agency, and you selected a plan with your spouse, the Virtual Primary Care, but we never received your spouse information for that plan. So, for that plan, for now, you will be enrolled for employee only. If you still wish to add your spouse under Virtual Primary Care, you're welcome to give us a call to give us that information. But for now, you will be changed for employee only for that particular plan. You do have 30 days from the day that you enroll into it. I'm sorry. You do have 30 days from the day that you receive your first check to enroll into any healthcare benefits. If you do wish to add your spouse, you're welcome to give us a call at 800-497-4856. Thank you.

Conversation Format

Speaker speaker_0: Welcome to... Your call may be monitored or recorded for quality assurance.

Speaker speaker_1: 901-590-1596-8554...

Speaker speaker_0: Is not available. Please leave your message after the tone.

Speaker speaker_2: Oh. Could I-

Speaker speaker_0: After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker_2: Good afternoon. I'm calling from Benefits in a Card on behalf of BGSS. You currently selected to be enrolled into healthcare benefits through that staffing agency, and you selected a plan with your spouse, the Virtual Primary Care, but we never received your spouse information for that plan. So, for that plan, for now, you will be enrolled for employee only. If you still wish to add your spouse under Virtual Primary Care, you're welcome to give us a call to give us that information. But for now, you will be changed for employee only for that particular plan. You do have 30 days from the day that you enroll into it. I'm sorry. You do have 30 days from the day that you receive your first check to enroll into any healthcare benefits. If you do wish to add your spouse, you're welcome to give us a call at

800-497-4856. Thank you.