

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hey, I missed a call from y'all, um, just trying to see who this is. Okay. So we're Benefits in a Card. We're the healthcare administrators for staffing agencies. If you received a missed call, it's probably regarding your healthcare benefits or a enrollment form that you, um, filled out. Are you currently working with a staffing agency? Uh, uh, I'm current... I qui-... I quit, I quit the staffing agency through, um, Hiring Dynamics, or are y'all talking about MAU? Uh, MAU. Oh, MAU? Okay, never mind. Well, give me one... Can I call you later? 'Cause I'm at work right now. They're busy. Yeah, that's fine. We're o-... Okay. That's fine. We're open from 8:00 AM up until 8:00 PM Eastern Time. W- what days are y'all open? Monday through Friday. Okay. Thank you so much. I will be calling y'all back. Thank you. You're welcome. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hey, I missed a call from y'all, um, just trying to see who this is.

Speaker speaker_0: Okay. So we're Benefits in a Card. We're the healthcare administrators for staffing agencies. If you received a missed call, it's probably regarding your healthcare benefits or a enrollment form that you, um, filled out. Are you currently working with a staffing agency?

Speaker speaker_1: Uh, uh, I'm current... I qui-... I quit, I quit the staffing agency through, um, Hiring Dynamics, or are y'all talking about MAU?

Speaker speaker_0: Uh, MAU.

Speaker speaker_1: Oh, MAU? Okay, never mind. Well, give me one... Can I call you later? 'Cause I'm at work right now. They're busy.

Speaker speaker_0: Yeah, that's fine. We're o-... Okay. That's fine. We're open from 8:00 AM up until 8:00 PM Eastern Time.

Speaker speaker_1: W- what days are y'all open?

Speaker speaker_0: Monday through Friday.

Speaker speaker_1: Okay. Thank you so much. I will be calling y'all back. Thank you.

Speaker speaker_0: You're welcome.

Speaker speaker_1: Bye.