

Transcript: Estefania

Acevedo-5775856161046528-5331747835265024

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. I'm calling from Benefits in a Card on behalf of the Crown Services. We currently received your mail for your MEC Tele-RS card. It looks like we had the wrong address on file, and we couldn't get a hold of you, so it did get returned. Um, if you could give us a call back at 800-497-4856 to update your address, so that we can send you your medical card, which is the MEC Tele-RS. Again, if you could give us a call at 800-497-4856, we're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. And it is to update your address, so that you can get a hold of your medical card. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. I'm calling from Benefits in a Card on behalf of the Crown Services. We currently received your mail for your MEC Tele-RS card. It looks like we had the wrong address on file, and we couldn't get a hold of you, so it did get returned. Um, if you could give us a call back at 800-497-4856 to update your address, so that we can send you your medical card, which is the MEC Tele-RS. Again, if you could give us a call at 800-497-4856, we're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. And it is to update your address, so that you can get a hold of your medical card. Thank you.