

Transcript: Estefania

Acevedo-5772023395696640-6467354810826752

Full Transcript

Thank you for calling, this is Thank you for calling, this is Hey, I would like to, uh, opt out of my insurance. Okay. Yeah, that's fine. Um, what staff and agency do you work for? Sears. Okay. And then what are the last four of your social? 0187. And your first and last name? Robertson. Okay, for security purposes, can you verify your address and date of birth? 69825 Popel Road, Cambridge, Ohio 9306. 270-206-2931 is your phone number? Yeah. Okay. So, I actually have to notify you that you already been enrolled automatically, um, so I would have to cancel your coverage. I do have to let you know that cancellations do take seven a day- seven to 10 business days to process. So, due to that, after the cancellation, there is a chance that you may experience one or two deductions. It shouldn't pass two weeks. All right. Okay? But I'm going to go ahead and cancel your coverage. All right. Did you have any other questions for me? No, that's it. Oh, okay. Well, I hope you have a great day. Thank you, you too.

Conversation Format

Speaker speaker_0: Thank you for calling, this is Thank you for calling, this is

Speaker speaker_1: Hey, I would like to, uh, opt out of my insurance.

Speaker speaker_0: Okay. Yeah, that's fine. Um, what staff and agency do you work for?

Speaker speaker_1: Sears.

Speaker speaker_0: Okay. And then what are the last four of your social?

Speaker speaker_1: 0187.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Robertson.

Speaker speaker_0: Okay, for security purposes, can you verify your address and date of birth?

Speaker speaker_1: 69825 Popel Road, Cambridge, Ohio 9306.

Speaker speaker_0: 270-206-2931 is your phone number?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So, I actually have to notify you that you already been enrolled automatically, um, so I would have to cancel your coverage. I do have to let you know that cancellations do take seven a day- seven to 10 business days to process. So, due to that, after the cancellation, there is a chance that you may experience one or two deductions. It shouldn't pass two weeks.

Speaker speaker_1: All right.

Speaker speaker_0: Okay? But I'm going to go ahead and cancel your coverage.

Speaker speaker_1: All right.

Speaker speaker_0: Did you have any other questions for me?

Speaker speaker_1: No, that's it.

Speaker speaker_0: Oh, okay. Well, I hope you have a great day.

Speaker speaker_1: Thank you, you too.