Transcript: Estefania Acevedo-5727161432096768-5955180507643904

## **Full Transcript**

... has been forwarded to voicemail. Your call may be monitored. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. I'm calling from Benefits Blue Card on behalf of the WorkSource. I was speaking to you regarding your VIP Standard and dental plan being active just on Monday. Um, I wanted to inform you that I did verify to see if your cards were ready, and it looks like they're not. But I do have access to your policy numbers. Um, I'm not sure if you would want to give us a callback so I could provide them to you. And like I said prior to our call, I am gonna be following up to see if your cards are available tomorrow as well. So if they are, I will be sending to... them to you through your email on file. If you have any questions, you're welcome to give us a call. We're open from 8:00 AM, 8:00 PM Eastern Time. And our phone number is 800-497-4856. Thank you for your time.

## **Conversation Format**

Speaker speaker\_0: ... has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. I'm calling from Benefits Blue Card on behalf of the WorkSource. I was speaking to you regarding your VIP Standard and dental plan being active just on Monday. Um, I wanted to inform you that I did verify to see if your cards were ready, and it looks like they're not. But I do have access to your policy numbers. Um, I'm not sure if you would want to give us a callback so I could provide them to you. And like I said prior to our call, I am gonna be following up to see if your cards are available tomorrow as well. So if they are, I will be sending to... them to you through your email on file. If you have any questions, you're welcome to give us a call. We're open from 8:00 AM, 8:00 PM Eastern Time. And our phone number is 800-497-4856. Thank you for your time.