

## **Transcript: Estefania**

**Acevedo-5695359310151680-6041707754602496**

### **Full Transcript**

... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits on the Card behalf of Site Staffing. We're currently processing an enrollment form that you filled out on February the 26th. Um, it looks like you selected to be enrolled in top none of the plans, and you also didn't select not to participate. So at this moment, we will decline the coverage. If you do wish to participate, however, you do have 30 days from the day that you receive your first check to do so. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Um, just in case you have any questions, again, you will be declined coverage at this time. If you do wish to enroll, they give you 30 days from the day that you receive your first check to do so. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: ... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits on the Card behalf of Site Staffing. We're currently processing an enrollment form that you filled out on February the 26th. Um, it looks like you selected to be enrolled in top none of the plans, and you also didn't select not to participate. So at this moment, we will decline the coverage. If you do wish to participate, however, you do have 30 days from the day that you receive your first check to do so. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Um, just in case you have any questions, again, you will be declined coverage at this time. If you do wish to enroll, they give you 30 days from the day that you receive your first check to do so. Thank you. Have a nice day.