

Transcript: Estefania

Acevedo-5687108794531840-5197310656987136

Full Transcript

Welcome to the... 706-834-8393 is not available. Please leave your message after the tone. After you have finished your message, just hang up or to hear more options, please press one. Hey, good afternoon. I'm calling from Benefits and a Card on behalf of MAU. Um, I just got done speaking to Mr. George Luke regarding canceling his coverage. I was also... I was actually gonna let him know that at this time we cannot cancel his entire coverage. The only one we would be able to cancel at the moment is short-term disability, due to the IRS regulation that he's under. For his medical plan, the dental plan and the vision plan, I did look to see when he's eligible to cancel these plans, and it looks like his company's within company open enrollment on December 23rd. So I was actually calling back to let you know that you're welcome to give us a call back on the 23rd, which is next Monday, to cancel your coverage. But at the time, we would only be able to cancel short-term disability. Um, so I was just calling to notify you.

Conversation Format

Speaker speaker_0: Welcome to the... 706-834-8393 is not available. Please leave your message after the tone. After you have finished your message, just hang up or to hear more options, please press one.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of MAU. Um, I just got done speaking to Mr. George Luke regarding canceling his coverage. I was also... I was actually gonna let him know that at this time we cannot cancel his entire coverage. The only one we would be able to cancel at the moment is short-term disability, due to the IRS regulation that he's under. For his medical plan, the dental plan and the vision plan, I did look to see when he's eligible to cancel these plans, and it looks like his company's within company open enrollment on December 23rd. So I was actually calling back to let you know that you're welcome to give us a call back on the 23rd, which is next Monday, to cancel your coverage. But at the time, we would only be able to cancel short-term disability. Um, so I was just calling to notify you.