

## **Transcript: Estefania**

**Acevedo-5631267575906304-5153626611728384**

### **Full Transcript**

Your call may be monitored. Please leave your message for 832-871-0145. Good afternoon, I am calling from Benefits in a Card on behalf of DGSS. Um, I am trying to communicate with Sandra. It seems that she called yesterday and I spoke to you about, um, spelling your name correctly and you also told me that you never received your medical cards. So I was just telling you that your policy number for your dental plan will be twenty-four, eighty-eight, twenty-three, nine. I'll give it to you again: two, four, eight, eight, two, three, nine. That's your policy number. And if I were going to tell you that you're going to get those cards soon, because we've already communicated with the owners of the insurance and, well, they're going to be sending you that information. Thank you very much.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored. Please leave your message for 832-871-0145.

Speaker speaker\_1: Good afternoon, I am calling from Benefits in a Card on behalf of DGSS. Um, I am trying to communicate with Sandra. It seems that she called yesterday and I spoke to you about, um, spelling your name correctly and you also told me that you never received your medical cards. So I was just telling you that your policy number for your dental plan will be twenty-four, eighty-eight, twenty-three, nine. I'll give it to you again: two, four, eight, eight, two, three, nine. That's your policy number. And if I were going to tell you that you're going to get those cards soon, because we've already communicated with the owners of the insurance and, well, they're going to be sending you that information. Thank you very much.