

Transcript: Estefania

Acevedo-5624150493020160-4786477251477504

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 239-9525. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BTS. We're currently processing an enrollment form where you've selected to be enrolled into the virtual primary care for \$5.99. Um, h-however, you also selected not to participate. So, at the moment, we will go ahead and decline coverage. If you do wish to enroll, you have 30 days from the day that you receive your first check to do so. We're open from 8:00 AM up until 8:00 PM Monday through Friday. If you have any questions, you're welcome to contact us and give us a call. Like I said, for now, we will decline your coverage.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 239-9525.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BTS. We're currently processing an enrollment form where you've selected to be enrolled into the virtual primary care for \$5.99. Um, h-however, you also selected not to participate. So, at the moment, we will go ahead and decline coverage. If you do wish to enroll, you have 30 days from the day that you receive your first check to do so. We're open from 8:00 AM up until 8:00 PM Monday through Friday. If you have any questions, you're welcome to contact us and give us a call. Like I said, for now, we will decline your coverage.