

## **Transcript: Estefania**

**Acevedo-5619535616065536-6691818090708992**

### **Full Transcript**

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hi. Um, my name is also Stephanie. I am calling because I didn't receive a 1099-HZ form for my taxes and was just trying to track that down. So we actually don't do that. Who you have to reach out to is your staffing agency. We don't handle that. Oh, okay. Mm-hmm. Okay, thank you. You're welcome. Have a nice day. All right. Have a good one. You too. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker\_1: Hi. Um, my name is also Stephanie. I am calling because I didn't receive a 1099-HZ form for my taxes and was just trying to track that down.

Speaker speaker\_0: So we actually don't do that. Who you have to reach out to is your staffing agency. We don't handle that.

Speaker speaker\_1: Oh, okay.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: Okay, thank you.

Speaker speaker\_0: You're welcome. Have a nice day.

Speaker speaker\_1: All right. Have a good one. You too. Bye.