

## **Transcript: Estefania**

**Acevedo-5574025088385024-5477658168967168**

### **Full Transcript**

Hello? This call may be monitored or recorded for quality assurance purposes. Hello? Hey, good afternoon. Hey, good afternoon. I'm calling from Benefits on a Card on behalf of the Hamilton Record Group. Um, I spoke with you earlier today regarding your healthcare benefits. Yes. Um, I just wanted to let you know that you are eligible, so I was able to, um, add those plans to your coverage. So it looks like you're gonna be looking at a weekly deduction of \$27.76 for that VIP Classic, Vision, Dental, Term Life, and Group Accident. And like I said earlier, please allow one or two weeks for your staff and agency to start making the first deduction. Once you see the very first deduction of the \$27.76 come out of your paycheck, the following Monday of that first deduction is when your plans become active. And by that first week of activation week, you should be getting your VIP Class... Actually, you should be getting Dental, Vision. And then for your VIP Classic card, normally that card, they don't mail it out to you. So if you do want a physical one, once you become active, that Monday, you're welcome to give us a call and we put, we can put in a request for the carrier to mail one out to you. Um, as well as if you have a doctor's appointment, Dental or Vision, you're still waiting on a card that you have them, you're welcome to contact us and we can email them to you. Okay. Okay. So, so far we have Group Accident, Dental, Term Life, Vision, and then the VIP Classic for \$27.76 weekly. Did you have any questions? No, ma'am. No? Okay. Well, I hope you have a great day. Thank you for your time. All right. Thank you. Thank you. Bye.

### **Conversation Format**

Speaker speaker\_0: Hello?

Speaker speaker\_1: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: Hello?

Speaker speaker\_2: Hey, good afternoon. Hey, good afternoon. I'm calling from Benefits on a Card on behalf of the Hamilton Record Group. Um, I spoke with you earlier today regarding your healthcare benefits.

Speaker speaker\_0: Yes.

Speaker speaker\_2: Um, I just wanted to let you know that you are eligible, so I was able to, um, add those plans to your coverage. So it looks like you're gonna be looking at a weekly deduction of \$27.76 for that VIP Classic, Vision, Dental, Term Life, and Group Accident. And like I said earlier, please allow one or two weeks for your staff and agency to start making the

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Speaker speaker\_0: Okay.

Speaker speaker\_2: Okay. So, so far we have Group Accident, Dental, Term Life, Vision, and then the VIP Classic for \$27.76 weekly. Did you have any questions?

Speaker speaker\_0: No, ma'am.

Speaker speaker\_2: No? Okay. Well, I hope you have a great day. Thank you for your time.

Speaker speaker\_0: All right. Thank you.

Speaker speaker\_2: Thank you. Bye.