

Transcript: Estefania

Acevedo-5518196546519040-6179256706318336

Full Transcript

Your call ... and thank you for calling. We're not able to take your call at this time, but if you'll leave your name and a detailed message and your phone number, we will return your call as soon as possible. Please speak clearly. Your voicemail is being transcribed by Youmail. Hey, good afternoon. I'm calling from Benefits and a Card on behalf of BGS. I'm currently looking to speak with Mr. Kevin Golden. We're currently processing the enrollment forms for the s- for the staff at the agency that you applied for. Um, however, we're missing dependents' information for some of the plans that you selected. For dental, you selected Employee Plus Family. Term life, you selected Employee Plus Family. As well as, you selected Vision, Critical Illness, Group Accident, and VIP Classic for employee and child. Uh, we're missing, however, the family's information when it comes to dental. So for dental and term life, we will change these plans to employee only. If you wish to make any changes, you have 30 days from the day that you receive your first check to do so. However, we will be keeping Vision, Critical Illness, Group Accident, and the VIP Classic for employee and child since you did provide the child's information. For... But for your dental plan and term life plan, we are missing your dependents' info. So for now, you will be enrolled into employee only for these two plans. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call

Speaker speaker_1: ... and thank you for calling. We're not able to take your call at this time, but if you'll leave your name and a detailed message and your phone number, we will return your call as soon as possible.

Speaker speaker_0: Please speak clearly. Your voicemail is being transcribed by Youmail.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of BGS. I'm currently looking to speak with Mr. Kevin Golden. We're currently processing the enrollment forms for the s- for the staff at the agency that you applied for. Um, however, we're missing dependents' information for some of the plans that you selected. For dental, you selected Employee Plus Family. Term life, you selected Employee Plus Family. As well as, you selected Vision, Critical Illness, Group Accident, and VIP Classic for employee and child. Uh, we're missing, however, the family's information when it comes to dental. So for dental and term life, we will change these plans to employee only. If you wish to make any changes,

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