

Transcript: Estefania

Acevedo-5430596525146112-4739639232217088

Full Transcript

Thank you for calling Benefit Center Plus. I'm going to start... Yes, ma'am. Um, I wanted to opt out of auto enroll for my... Yes, sir. Okay. Um, what staffing agency are you with? WorkSmart Staffing. Okay. And then, what is the last four of your social? 1917. 1917, you said? Yes, ma'am. Okay. Nikki Brown? Yes, ma'am. For security purposes, can you verify your address and date of birth? 350 Bryant Road, Apartment E as in elephant 24, Spartanburg, South Carolina 29303. Oops, excuse me. Okay. And then that date of birth is? 11/11/1998. 864-279-1217 is your phone number? Yes, ma'am. Okay. And then due to the fact that the call's recorded, you stated that you wanted to decline the auto enrollment? Yes. Okay. I went ahead and proceeded with your declination. You've been opted out. Did you have any other questions for me? No, ma'am. Thanks so much. You're welcome. Have a nice day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center Plus. I'm going to start...

Speaker speaker_1: Yes, ma'am. Um, I wanted to opt out of auto enroll for my... Yes, sir.

Speaker speaker_0: Okay. Um, what staffing agency are you with?

Speaker speaker_1: WorkSmart Staffing.

Speaker speaker_0: Okay. And then, what is the last four of your social?

Speaker speaker_1: 1917.

Speaker speaker_0: 1917, you said?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. Nikki Brown?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: For security purposes, can you verify your address and date of birth?

Speaker speaker_1: 350 Bryant Road, Apartment E as in elephant 24, Spartanburg, South Carolina 29303. Oops, excuse me.

Speaker speaker_0: Okay. And then that date of birth is?

Speaker speaker_1: 11/11/1998.

Speaker speaker_0: 864-279-1217 is your phone number?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And then due to the fact that the call's recorded, you stated that you wanted to decline the auto enrollment?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. I went ahead and proceeded with your declination. You've been opted out. Did you have any other questions for me?

Speaker speaker_1: No, ma'am. Thanks so much.

Speaker speaker_0: You're welcome. Have a nice day.

Speaker speaker_1: You too. Bye-bye.