

Transcript: Estefania

Acevedo-5429622058565632-4742600499183616

Full Transcript

Your call has been forwarded to voicemail. Your call is now being recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon ... card on behalf of the resource company. We're currently processing enrollment forms and you selected to enroll into dental with employee and child, life with employee and child, group accident with employee and child, and 3Rx with employee and child, but we are missing the child's information. You also selected vision for employee only, um, but we are missing the dependent's information. Due to this, you will be enrolled in the lowest level. So for all the plans that you selected for employee and child, that will be changed to employee only. If you do wish to still add your... your call at 800-497-4856. You have 30 days from the day that you receive your very first ... to make these changes. Again, if you do wish to add the child, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, and you will be enrolled in the lowest level for these plans, meaning you will be enrolled into all of these plans, but for employee only. If you wish to add your child, you're welcome to give us a call. Thank you.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call is now being recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon ...

Speaker speaker_3: ... card on behalf of the resource company. We're currently processing enrollment forms and you selected to enroll into dental with employee and child, life with employee and child, group accident with employee and child, and 3Rx with employee and child, but we are missing the child's information. You also selected vision for employee only, um, but we are missing the dependent's information. Due to this, you will be enrolled in the lowest level. So for all the plans that you selected for employee and child, that will be changed to employee only. If you do wish to still add your... your call at 800-497-4856. You have 30 days from the day that you receive your very first ... to make these changes. Again, if you do wish to add the child, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, and you will be enrolled in the lowest level for these plans,

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