

Transcript: Estefania

Acevedo-5407626336845824-4808676705746944

Full Transcript

... has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. 6785727402 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits and I'm calling on behalf of MAU. We're currently processing an enrollment form that you filled out on March 11th of this year for the healthcare benefits that the staffing agency offer. It looks like you selected to enroll into the Stay Healthy Plan for employee and child, InSure Plus Enhanced for employee plus child, Attendant for employee plus child, Life for employee plus child, Critical Illness for employee plus child, and ID Social Plus for employee age child, as well as PayforHealth, Group AcciDent, Vision, and the InSure Plus Basic. Um, it looks like you forgot to put the dependent's information such as their first and last name, relationship, gender, social, country of citizenship and date of birth. So due to this, all of these plans will be changed to employee only. If you do wish to include the child into these healthcare benefits, you do have 30 days from the day that you receive your first check to give us a call and do so. At this time, you will be enrolled into these selected plans for employee only, as well as you selected to be enrolled into two different medical plans and so due to this, you will be enrolled in the lowest level of coverage. If you have any questions, you're welcome to call us. Our phone number is 800-497-4856. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: 6785727402 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits and I'm calling on behalf of MAU. We're currently processing an enrollment form that you filled out on March 11th of this year for the healthcare benefits that the staffing agency offer. It looks like you selected to enroll into the Stay Healthy Plan for employee and child, InSure Plus Enhanced for employee plus child, Attendant for employee plus child, Life for employee plus child, Critical Illness for employee plus child, and ID Social Plus for employee age child, as well as PayforHealth, Group AcciDent, Vision, and the InSure Plus Basic. Um, it looks like you forgot to put the dependent's information such as their first and last name, relationship, gender, social, country

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