

## **Transcript: Estefania**

**Acevedo-5313157409849344-6467325851910144**

### **Full Transcript**

Thank you for calling Benefit Tunnel Card. My name is Stephanie. How can I assist you? Yeah. Stephanie, I'm a new, uh, employee with, uh, Robert Half, and I needed to know more about your, uh, medical and vision, uh, vision and dental insurance. Okay. Um, what's the name of the staffing agency? Robert Half. Okay, give me one second. Is that the staffing agency that hired you? Yes. Okay, give me one second. Well, okay, so we don't have a staffing agency that we administrate under that name. Are you sure it's by that name? It might go by a second name. Sometimes they have secondary names, but I don't have anything under Robert Half. Oh, I'm pretty positive because that's the site that I was on, and that's the number that's on the site. Yeah, I don't have a staffing agency under that name. Yes, okay.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefit Tunnel Card. My name is Stephanie. How can I assist you?

Speaker speaker\_1: Yeah. Stephanie, I'm a new, uh, employee with, uh, Robert Half, and I needed to know more about your, uh, medical and vision, uh, vision and dental insurance.

Speaker speaker\_0: Okay. Um, what's the name of the staffing agency?

Speaker speaker\_1: Robert Half.

Speaker speaker\_0: Okay, give me one second. Is that the staffing agency that hired you?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay, give me one second. Well, okay, so we don't have a staffing agency that we administrate under that name. Are you sure it's by that name? It might go by a second name. Sometimes they have secondary names, but I don't have anything under Robert Half.

Speaker speaker\_1: Oh, I'm pretty positive because that's the site that I was on, and that's the number that's on the site.

Speaker speaker\_0: Yeah, I don't have a staffing agency under that name.

Speaker speaker\_1: Yes, okay.