

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Creative Circle. I'm looking to speak with Mr. John. Yeah. This is John. Hey, good afternoon. I'm calling because you called, I believe, on Monday to get your card sent to your email. I just wanted to let you know that your policy number was ready yesterday, but I didn't want to give it to you through voicemail. I checked today to see if your cards are available and they are, so I went ahead and emailed them to you. Um, I don't know if you want to check your email just to make sure that you did receive them. You're going to get your medical, which is the Insure Plus Basic, dental and vision. And then I sent it through an email. I don't know if you want to double-check just to make sure that you did receive them. It should come from an email that says info@benefitsinacard.com. Okay. Yeah, I, I just got it. Um... and okay. Yep, I see it. Okay. Well, I hope you have a great day. Thanks. You too. Thank you. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Creative Circle. I'm looking to speak with Mr. John.

Speaker speaker_2: Yeah. This is John.

Speaker speaker_1: Hey, good afternoon. I'm calling because you called, I believe, on Monday to get your card sent to your email. I just wanted to let you know that your policy number was ready yesterday, but I didn't want to give it to you through voicemail. I checked today to see if your cards are available and they are, so I went ahead and emailed them to you. Um, I don't know if you want to check your email just to make sure that you did receive them. You're going to get your medical, which is the Insure Plus Basic, dental and vision. And then I sent it through an email. I don't know if you want to double-check just to make sure that you did receive them. It should come from an email that says info@benefitsinacard.com.

Speaker speaker_2: Okay. Yeah, I, I just got it. Um... and okay. Yep, I see it.

Speaker speaker_1: Okay. Well, I hope you have a great day.

Speaker speaker_2: Thanks. You too.

Speaker speaker_1: Thank you. Bye.

Speaker speaker_2: Bye.