

## **Transcript: Estefania**

**Acevedo-5180554320232448-6608227823206400**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 773-236-3502. Good afternoon. I'm calling from Benefits and a Card on behalf of BGSS. We're currently processing enrollment forms, and you selected a few plans, being dental, the life, vision, group accident, as well as a medical plan which is called the VIP Standard. For your medical plan, you selected the coverage of employee and child. However, we were missing the child's information. We didn't get any information regarding the dependent, um, so for now, we did change that VIP Standard Plan to employee only, and for all of your plans, you're under employee only. If you do wish to add the child under the VIP Standard Plan, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Again, if you do wish to add your child to that medical plan, you're welcome to give this number a call, and we'll be happy to change that. You do have 30 days from the day that you receive your first check to make any of those changes. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for 773-236-3502.

Speaker speaker\_2: Good afternoon. I'm calling from Benefits and a Card on behalf of BGSS. We're currently processing enrollment forms, and you selected a few plans, being dental, the life, vision, group accident, as well as a medical plan which is called the VIP Standard. For your medical plan, you selected the coverage of employee and child. However, we were missing the child's information. We didn't get any information regarding the dependent, um, so for now, we did change that VIP Standard Plan to employee only, and for all of your plans, you're under employee only. If you do wish to add the child under the VIP Standard Plan, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Again, if you do wish to add your child to that medical plan, you're welcome to give this number a call, and we'll be happy to change that. You do have 30 days from the day that you receive your first check to make any of those changes. Thank you.