

Transcript: Estefania

Acevedo-5146599290617856-5698762031022080

Full Transcript

... has been forwarded to voicemail. Your call may be monitored or reported for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BPSF. We're currently processing enrollment forms, and you selected to be enrolled into the VIP Plus Dental and Vision for employee plus child. However, we were missing your child's information, so for now you will be enrolled in the lowest level of coverage, which is plans for employee only. If you do wish to include your child, you do have 30 days from the day that you receive your first check to do so. But for now, you will be enrolled in the lowest level of coverage, which is for employee only for \$35.11. You have 30 days from the day that we've pers- received your first check to make any changes or add your child or any additional plans. If you have any questions, you're welcome to call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.

Conversation Format

Speaker speaker_0: ... has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or reported for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of BPSF. We're currently processing enrollment forms, and you selected to be enrolled into the VIP Plus Dental and Vision for employee plus child. However, we were missing your child's information, so for now you will be enrolled in the lowest level of coverage, which is plans for employee only. If you do wish to include your child, you do have 30 days from the day that you receive your first check to do so. But for now, you will be enrolled in the lowest level of coverage, which is for employee only for \$35.11. You have 30 days from the day that we've pers- received your first check to make any changes or add your child or any additional plans. If you have any questions, you're welcome to call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.