## Transcript: Estefania Acevedo-5112597618147328-4831937410154496

## **Full Transcript**

Call has been forwarded- Your call is being monitored- ... to voicemail. ... or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good morning. I'm calling from Benefits Center Card on behalf of Mega Force Staffing. I'm currently looking to speak with Miss Blacksman. We currently received your enrollment form, but you did not provide any plans. Um, so we were actually calling to see if you wanted to cancel your term life plan that you currently have, or if you wanted to add a- any additional plans. You're welcome to give us a call at 800-497-4856. Again, the reason for this call is, since we received your enrollment form but nothing was filled out, we were wondering if you wanted to still keep your term life or if you wanted to cancel it. If you have any questions, you're welcome to call us at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.

## **Conversation Format**

Speaker speaker\_0: Call has been forwarded-

Speaker speaker\_1: Your call is being monitored-

Speaker speaker\_0: ... to voicemail.

Speaker speaker\_1: ... or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good morning. I'm calling from Benefits Center Card on behalf of Mega Force Staffing. I'm currently looking to speak with Miss Blacksman. We currently received your enrollment form, but you did not provide any plans. Um, so we were actually calling to see if you wanted to cancel your term life plan that you currently have, or if you wanted to add a- any additional plans. You're welcome to give us a call at 800-497-4856. Again, the reason for this call is, since we received your enrollment form but nothing was filled out, we were wondering if you wanted to still keep your term life or if you wanted to cancel it. If you have any questions, you're welcome to call us at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.