

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, I got a text saying, uh, I will be enrolled... auto-enrolled in MET seller RX or something. Okay, yeah. Um, are you recently working with the staffing agency? Yeah. Uh, what's the name of that agency? Surge. Okay, so Surge auto-enrolls their new members into a preventative return called the METLRS. It's a preventative plan that would cover like 360 days of vaccinations, an STD and cancer screening, but it's only for preventative services, meaning they won't cover any doctor visits about it. You do have 30 days from the day that you enroll to either opt out of that auto enrollment before they enroll you into that benefit, or if they're enrolled in that benefit. Depending on how many you select, depends a lot on how much you use it for those selected plans, but they do auto-enroll their members into that plan. So, if you don't want to be auto enrolled, you can opt out. Okay, thank you. Um, did-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, I got a text saying, uh, I will be enrolled... auto-enrolled in MET seller RX or something.

Speaker speaker_0: Okay, yeah. Um, are you recently working with the staffing agency?

Speaker speaker_1: Yeah.

Speaker speaker_0: Uh, what's the name of that agency?

Speaker speaker_1: Surge.

Speaker speaker_0: Okay, so Surge auto-enrolls their new members into a preventative return called the METLRS. It's a preventative plan that would cover like 360 days of vaccinations, an STD and cancer screening, but it's only for preventative services, meaning they won't cover any doctor visits about it.

Speaker speaker_2: You do have 30 days from the day that you enroll to either opt out of that auto enrollment before they enroll you into that benefit, or if they're enrolled in that benefit. Depending on how many you select, depends a lot on how much you use it for those selected plans, but they do auto-enroll their members into that plan. So, if you don't want to be auto enrolled, you can opt out.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: Um, did-