

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. My name is Stephanie. How can I help you today? Hello, Stephanie. My name is Steve Oliphant. Uh, I'm calling you from work. It's really noisy here. Can you hear me? Oof, no, I'm c- I'm kind of having a little bit trouble hearing you. Um, where were you calling us from, I'm sorry? I'm, I'm calling you from work and, and, uh, it's really, really big. I'm just wondering if you can hear me through all this noise. Um, and there's, uh, uh, many... I'm calling you on a work thing so I may have to call you another time because it's just too noisy in here. I'm sorry. Uh, yeah, I'm having trouble hearing you. Okay. Thanks, Stephanie. I'll call you back. Okay. I'll call you back.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. My name is Stephanie. How can I help you today?

Speaker speaker_2: Hello, Stephanie. My name is Steve Oliphant. Uh, I'm calling you from work. It's really noisy here. Can you hear me?

Speaker speaker_1: Oof, no, I'm c- I'm kind of having a little bit trouble hearing you. Um, where were you calling us from, I'm sorry?

Speaker speaker_2: I'm, I'm calling you from work and, and, uh, it's really, really big. I'm just wondering if you can hear me through all this noise. Um, and there's, uh, uh, many... I'm calling you on a work thing so I may have to call you another time because it's just too noisy in here.

Speaker speaker_1: I'm sorry. Uh, yeah, I'm having trouble hearing you.

Speaker speaker_2: Okay. Thanks, Stephanie. I'll call you back.

Speaker speaker_1: Okay.

Speaker speaker_2: I'll call you back.