

Transcript: Estefania

Acevedo-4854413852622848-4621967135555584

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you so much. I see the everyday for test message call back, so I'm trying to call back today. This a week office? I, I received an everyday for test message. So it isn't a week office? So we're the Health Care Administrators for Staffing Agencies. What does the message exactly say? I see that in the test message for everyday and the message, "Call back. Call back." That's why I- Yeah. ... call back to- Yeah, but what does it say? I don't know, it's too much for reading. They say, "Call back." That's why I'm calling back. Okay, so we're the Health Care Administrators for Staffing Agencies. If you received a text, it's probably letting you know that you're within your enrollment period to enroll into healthcare benefits. Um, depending on what staffing agency it is for and what plan you select, also depending if you include dependents on those plans, is how much the weekly deductions are out of your paycheck. I don't work. You don't want it? Okay. Um... Oh, you don't work? No, I... No, I'm no working. Oh, okay. Well this, this is just for active members. So if you want, you can just disregard that text message. So my son is f20,019, July 31st he's born. No, June 15th, sorry June 15th, 2019. I'm sorry, um, did you say that you're not currently working? No, I'm no working. Okay. Yeah, so this, this is only for active members, this health insurance. Okay. You have to be working with the staffing agency. Okay. Yeah, so if you want, just disregard those messages.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Thank you so much. I see the everyday for test message call back, so I'm trying to call back today. This a week office? I, I received an everyday for test message. So it isn't a week office?

Speaker speaker_1: So we're the Health Care Administrators for Staffing Agencies. What does the message exactly say?

Speaker speaker_2: I see that in the test message for everyday and the message, "Call back. Call back." That's why I-

Speaker speaker_1: Yeah.

Speaker speaker_2: ... call back to-

Speaker speaker_1: Yeah, but what does it say?

Speaker speaker_2: I don't know, it's too much for reading. They say, "Call back." That's why I'm calling back.

Speaker speaker_1: Okay, so we're the Health Care Administrators for Staffing Agencies. If you received a text, it's probably letting you know that you're within your enrollment period to enroll into healthcare benefits. Um, depending on what staffing agency it is for and what plan you select, also depending if you include dependents on those plans, is how much the weekly deductions are out of your paycheck.

Speaker speaker_2: I don't work.

Speaker speaker_1: You don't want it? Okay. Um... Oh, you don't work?

Speaker speaker_2: No, I... No, I'm no working.

Speaker speaker_1: Oh, okay. Well this, this is just for active members. So if you want, you can just disregard that text message.

Speaker speaker_2: So my son is *f*20,019, July 31st he's born. No, June 15th, sorry June 15th, 2019.

Speaker speaker_1: I'm sorry, um, did you say that you're not currently working?

Speaker speaker_2: No, I'm no working.

Speaker speaker_1: Okay. Yeah, so this, this is only for active members, this health insurance.

Speaker speaker_2: Okay.

Speaker speaker_1: You have to be working with the staffing agency.

Speaker speaker_2: Okay.

Speaker speaker_1: Yeah, so if you want, just disregard those messages.